

Notice on the application of the General Data Protection Regulation

On 25.5.2018, the new General Data Protection Regulation (EU) 2016/679 of the European Parliament and of the Council, also known as GDPR, entered in force, strengthening the protection of personal data throughout the European Union.

TSS, with respect to your personal data, implements the new Regulation on its processing and informs you in detail accordingly.

This Privacy Notice explains how we collect, use and protect any information about you. It also tells you how to get in touch if you have any questions, which we will be more than happy to answer.

This Notice applies to all the personal data we collect when you contact us by phone, email or through our site.

Personal data you give us

When you make a request to use our programs, even for the free trial period, or contact us for more information on our company's activities you will be asked to provide certain information, which will at least include your name and contact details (email, address and/or phone number).

In addition, we collect information from your computer when you use our programs, even if you don't make a request. This may include your IP address, which browser you use, and your language settings. There is also possibility that we receive information about you from third parties, or automatically collect other information.

Personal data you give us about others

You might make a request or purchase a program on behalf of someone else, for example, a friend, family member or colleague. If you do, it is your responsibility to make sure that that person knows you're giving us their details, and has accepted the way we handle their personal data (as described in this Notice).

Personal data we collect automatically

When you make a request or purchase one of our programs we record the platform you made it on, and how you got to our platform (if you connected through another site, for example).

Even if you don't end up making a request or purchase, we may automatically collect some information by just you visiting our site. This may include your IP address, which pages you've visited, which browser you're using, and information about clicks. In the case you choose to purchase one of our programs, during the installation process we may It might also collect information about your computer's operating system, its application version, language settings, device-specific setting and characteristics, and data that identifies your device.

If you're using a mobile device, we might also collect location details. And we might analyze, and process basic data related to the apps installed on it (e.g. name, description and category).

Why do we collect your data and for which purposes

We collect your data for the execution of our services upon your request. We use your personal data indicatively for the following purposes :

1. Your identification and the communication with you in order to respond to your request.
2. The execution and smooth functioning of our agreement regarding the purchase of a program, the installation activities and communication with help desk. This includes sending you data and communications in relation to your purchase.
3. The communication with you through our newsletters regarding our products, policies, new digital ideas and platforms as well as special offers.

Providing your personal data to us is voluntary. However, depending on the type of service you may want to use, we may only be able to provide you with this service if certain personal

data is collected. For instance, we cannot process your purchase or reply to your request if we do not collect your name and contact details (including email or other).

To process your personal data we rely on the following legal grounds:

- *Performance of a contract:* We need to use your personal data to fulfil our agreement regarding the use of a program throughout the free trial period or the purchase of it.
- *Compliance with our legal obligations :* The compliance of our company with the obligations imposed by the relevant legal, regulatory and taxation framework in force, as well as with the decisions of any authority (public, supervisory etc.) or Courts.
- *The protection of the company's property* in regards to the programs and platforms you can upload from our site.
- *Consent:* We may rely on your consent to use your personal data in certain circumstances, for example direct marketing purposes (newsletters). You may withdraw your consent at any time by sending e-mail to info@tss.link stating "Privacy" in the subject line.

What third parties do we share your personal data with and why?

There are a number of different business partners integrated in the services we provide, and in certain situations we may share your personal data with them. In most cases, we're simply passing on your request, either for a free trial period of our platforms or for further information on our products, to the company's technical support unit (help desk). We will also share your data with other third parties, which may include payment service providers, accountants and advertising partners.

We may share your personal data with government or investigative authorities if we're required to do so by law. And we may need to disclose personal data to competent authorities or our legal team, to protect and defend our rights or properties.

Security measures

Our company takes appropriate technical and organizational measures to ensure the security and confidentiality of your personal data, their processing and protection from accidental or unlawful destruction, loss, alteration, prohibited transmission, dissemination or access and any other form of unlawful processing. Only authorized personnel can access personal data – and they're only allowed to do it for specific, authorized reasons.

For how long will your personal data be stored?

We will retain your personal data for as long as we deem it necessary to enable you to use our services, to provide our services to you, to comply with applicable laws, resolve disputes with any parties and otherwise as necessary to allow us to conduct our business, including to detect and prevent fraud or other illegal activities.

Who is responsible for the processing of personal data on our platforms?

Our company controls the processing of personal data on its platforms, at our headquarters at Str. Maria Rosetti No6, Bucharest, Romania. If you have any questions, concerns, comments or complaints about our practices, or this Privacy Notice, please send e-mail to info@tss.link stating "Privacy" in the subject line, and we'll get right back to you.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request for copies of your personal data that we keep.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request our company to complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

Your request regarding the above will be registered and responded by our company within a month, from the day of its issuance. If you would like to exercise any of these rights, please contact us at our email info@tss.link.

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that our company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office at 28-30 G-ral Gheorghe Magheru Bld., Bucharest, Romania.

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our website, we may collect information from you automatically through cookies or similar technology

How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. As a result, however, there is possibility that some of our website features may not function.